Do you reply to our enquiries?

LAW.com.sg · https://help.law.com.sg/faq/do-you-reply-to-our-enquiries/

At Loh Eben Ong LLP, we value all enquiries and emails from our esteemed clients and users. However, as with any organization, we have limited resources in terms of time and manpower, and face administrative constraints.

High Volume of Enquiries:

Due to the high volume of emails and online enquiries we receive daily, there may be instances where we are unable to read and respond to every enquiry promptly. In such cases, we sincerely apologise for any lack of response.

Response Criteria:

Please note that we prioritize responding to enquiries that are relevant to our services and areas of expertise. Unfortunately, we are unable to respond to enquiries that we consider to be spam, fishing, scams, or fraudulent in nature.

No Free Legal Advice:

We regret to inform you that we cannot provide legal advice via email or telephone. Additionally, we do not offer free legal advice. If you have any legal questions related to our practice areas, we encourage you to schedule a Legal Clinic or legal consultation, which will be subject to our legal fees.

Delayed Responses:

If you have sent us an enquiry and have not received a timely response, we apologize for the delay. To facilitate your engagement with us, we recommend using our online features such as obtaining a quote and online submission through our various websites.

For further assistance or to schedule a consultation, please visit our websites at Loh Eben Ong LLP, Book a Consultation, or Help.

Thank you for your understanding and patience.