

Connect & maintain

Remote monitoring

Maintenance



Optimise your systems' performance and energy efficiency with Daikin's remote monitoring solutions

For over a century, Daikin is leading the way in manufacturing world-class HVAC (Heating, Ventilation, and Air Conditioning) systems. Our commitment to supporting customers around the globe is unwavering, no matter where you are. This dedication is reinforced by our advanced remote monitoring tools, ensuring you have control and support whenever and wherever you need it.

Why should you connect your equipment?

Control and monitor your equipment anywhere, anytime

Our remote monitoring platform allows you to control and track your equipment from anywhere, using real-time operational data. This enables continuous monitoring for performance optimization and early detection of abnormal sensor readings, helping you prevent potential downtime

Maximise energy and cost efficiency of your operation

Remote monitoring and scheduling enable you to manage your energy consumption and uncover energy-saving opportunities. The platforms provide cost-effective control and energy monitoring of HVAC systems. You can make remote adjustments and perform diagnostics, reducing the need for on-site presence. This functionality ensures optimal performance while helping you meet both financial and environmental goals.

Achieve optimal performance and maximise the lifetime of your units

You will receive notifications for any alarms or potential issues, enabling you to make timely adjustments to settings and configurations. Additionally, you'll benefit from remote software upgrades and advanced features like leak detection, trend analysis, and remote assistance by Daikin. These capabilities ensure that your units operate efficiently and have an extended lifespan.



The value of implementing our remote monitoring solutions



Reliability

Daikin's Remote Monitoring offers 24/7 control and monitoring of your indoor climate, ensuring optimal comfort and user experience. With real-time monitoring and advanced prediction logic, you'll receive timely alerts and suggested actions to maintain system uptime and address potential issues proactively.



Cost saving

Optimise performance and extend the lifespan of your Daikin systems. With Daikin's Remote monitoring solutions, you can integrate third-party systems such as lighting, fans, pumps or easily integrate in facility management systems.



Scalability

Daikin's Remote Monitoring platforms are simple to implement and to streamline operations across multiple facilities. You can easily access and control your HVAC equipment remotely, no matter where it's located, making it effortless to set up new facilities.



Energy saving

Daikin empowers you with comprehensive control over your energy consumption data and HVAC equipment performance insights. By setting temperature and energy demand limits, you can prevent extreme settings, influence user behaviors, lower energy costs, and reduce your carbon footprint.

What is included in Daikin's remote monitoring solutions?



Dashboard Interface

Our intuitive dashboard interface gives you a clear, real-time overview of your entire building's performance, from energy usage to indoor air quality (IAQ). Access valuable insights anytime, anywhere, so you can stay in control, ensure optimal conditions, and take swift action when needed. Which include Temperature sensor, Humidity sensor and Differential pressure sensor.



Remote diagnostics

With our Remote Diagnostics feature, you can significantly minimize equipment downtime. Powered by AI and machine learning, the system transforms complex data into clear, actionable insights that help you make smarter, faster decisions.



Multi-site management

With our Multi-Site Management feature, you can effortlessly monitor multiple locations at once and gain real-time insights. Stay connected, stay informed, and take swift action to keep every site running at peak performance.



Air quality

With the integration of a Daikin IAQ sensor, you can monitor indoor air quality on our cloud platforms in real time, helping to identify areas for improvement. A dedicated dashboard with IAQ values and reports is available.



Scheduling

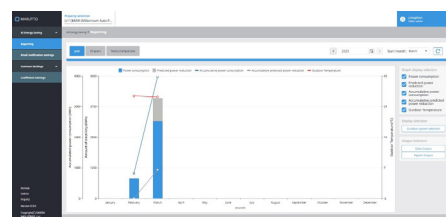
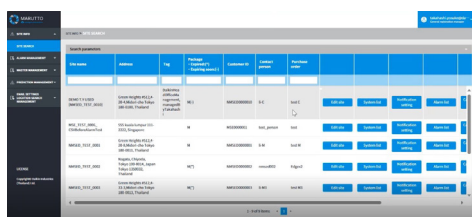
From the dashboard, you can define set points and operation schedules for your units, and easily adjust your building's climate anytime, anywhere. Additionally, exceptional days, such as holidays or closed days, can be defined to meet your business needs.



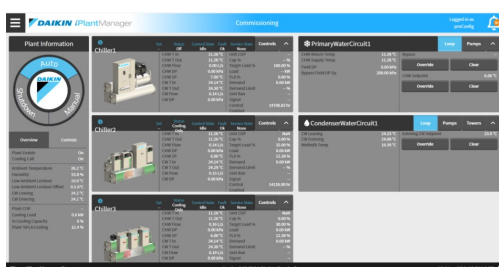
Reporting Document

Our Reporting Document feature transforms daily data into clear, concise summary reports, giving you a quick overview of system performance. It also highlights recurring faults and critical areas that require extra attention. This enable stakeholders to make informed decisions and take proactive measures.

Remote Monitoring for VRV



Remote Monitoring for Chillers



Our approach

Let Daikin Service ensure that your HVAC system is properly maintained. A seasonal tune-up, a critical repair, a system diagnosis to get to the bottom of an issue - we do it all. Our expert, factory-trained technicians will save you time and money, keeping you informed of what is going on with your equipment with written reports and regularly scheduled site visits. Seasonal startup and shutdown of your HVAC system, where required, provide additional touchpoints to ensure that your building is operating at its highest efficiency. Combined with our extensive parts inventory and centralized distribution, you get best-in-class service. We have a fleet of temporary heating and cooling solutions for emergency situations and planned shutdowns.

Maintenance plans

To ensure that your equipment is maintained in optimal condition and for a lifetime, our maintenance involves a specialist who not only checks that all components are functioning correctly but who also performs necessary cleaning and adjustments. This regular care is vital for preventing unexpected breakdowns.

- Our plans include preventive and predictive maintenance
- Our proactive approach focuses on regular inspections and the immediate correction of minor issues before they develop into major problems. Our predictive maintenance utilises advanced diagnostics and data analysis to foresee potential failures before they occur.
- Both types of maintenance are supported by our specialised service technicians who use only authentic Daikin parts.

Predictive services

If you want to go one step further in extending the lifetime of your machine, we offer you our predictive services. Predictive maintenance services **anticipate failures before they happen to mitigate the risk of failure.**

Applied Product (AP) Predictive Services

- Oil Analysis
- Water Analysis
- Vibration Analysis
- Thermographic Analysis
- Eddy Current Test
- Descaling / Brushing

Utility Product (UP) Predictive Services

- Filter cleaning (Indoor Units)

Proactive services

With proactive maintenance services, we support you with proven experts, offerings and processes to ensure customers get the help they need from a trusted advisor. We are at your service with:

Applied Product (AP) Proactive Services

- Priority planning for repairs
- Diagnostic analysis
- Technical helpdesk assistance
- Visits during business hours
- Contingency planning
- Visit reports and service
- Condenser cleaning
- Air Filter cleaning
- On site inspection & Report
- F- GAS leak detection & logbook validation
- Auto Tube cleaning system
- Electrolytic CT Water Treatment System

Utility Product (UP) Proactive Services

- Priority planning for repairs
- Priority planning for repairs
- Diagnostic analysis
- Technical helpdesk assistance
- Visits during business hours
- Contingency planning
- Visit reports and service
- Condenser cleaning
- Air Filter cleaning
- On site inspection & Report
- F- GAS leak detection & logbook validation



Commissioning

A well-functioning installation starts with a proper commissioning. That is why at Daikin **we can do this commissioning for you** or you can **work with one of the many installers that we have trained** to do so.

Additional support services



Energy audit on-site
(HVAC equipment only)



Energy inspection



Installation of energy meter



Refrigerant recovery



Controls & engineering
consultancy support

Daikin360

Integrated Service Solutions

We understand that your building is one of your company's most significant investments, and a cornerstone of growth and success. Our expertise in HVAC systems, delivered through **Daikin360 Integrated Service Solutions**, can help by creating an **ideal environment** and **quality air** that propels your

people and customers forward. Plus, our **advanced energy-saving solutions** and **protective maintenance plans** can help you control your maintenance and operational costs. You can count on Daikin for **advanced technology, agility and reliability**.



For any further enquiries, please contact your local sales office.

Specifications, designs and other content appearing in this catalogue are correct as of January 2026 and subject to change without notice.