

DOWNLOAD GUIDE FOR ACUITY SIGNAL CENTRE ON PHILLIP MT5

1. Before installation, please check that your Phillip MT5 platform is functioning and connected to the correct server. If you don't see figures as indicated, you may not have an active account, you may have entered the wrong account number/password, or you may have lost internet connection.



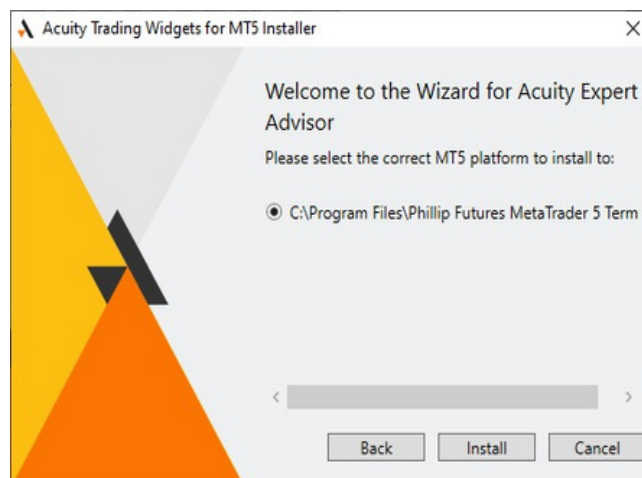
2.79 ms

2. Run the installer using the following link
<https://bit.ly/3Wthtn8>

3. A pop-up window will appear to query about your desired language for the installer



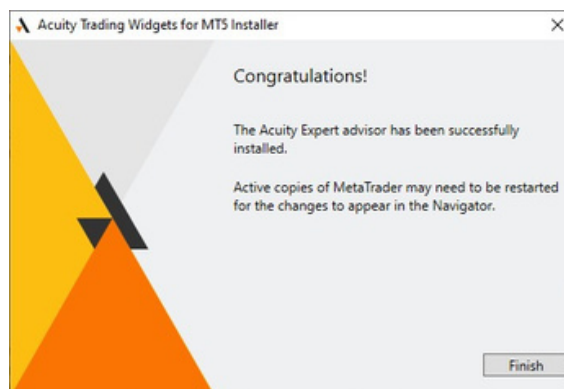
4. Then you will be asked to select the Instance of MetaTrader and where to Install the tools. Make sure to select Phillip Futures MetaTrader 5 (MT5) if you have multiple MT5 terminal installed.



5. Click 'Install' to run the installer

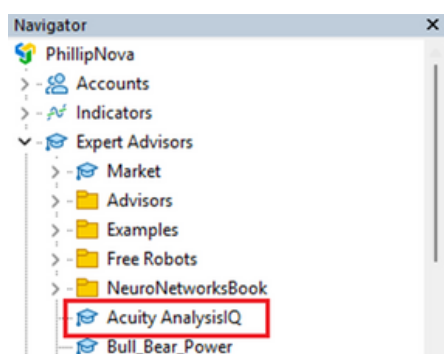
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6. You will receive a confirmation of a successful installation on this step. Click FINISH to end process.

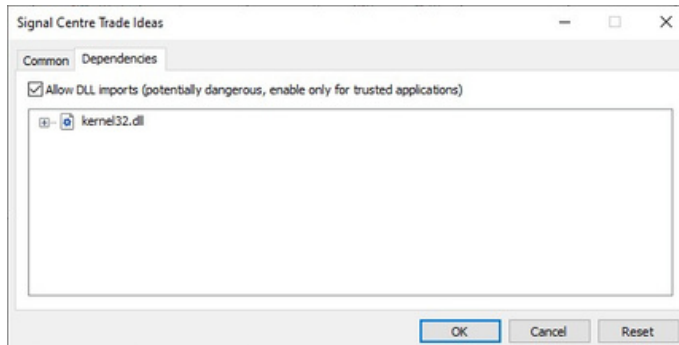


7. Restart your Phillip MT5 if it was opened prior to the installation

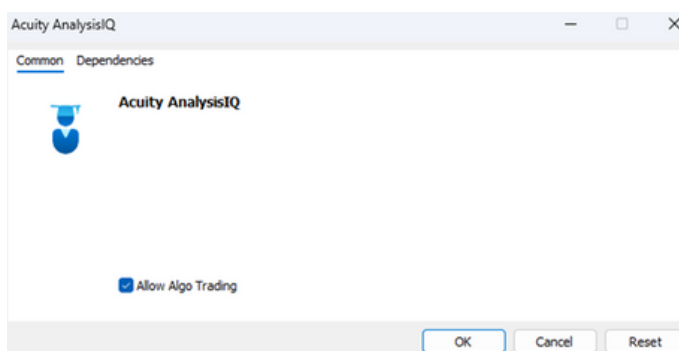
8. Once restarted, you should see 'Acuity AnalysisIQ' appear within Expert Advisor section of your navigator panel.



9. Double-click or drag and drop The EA to your charting panel. You should see a pop-up window. Click OK.

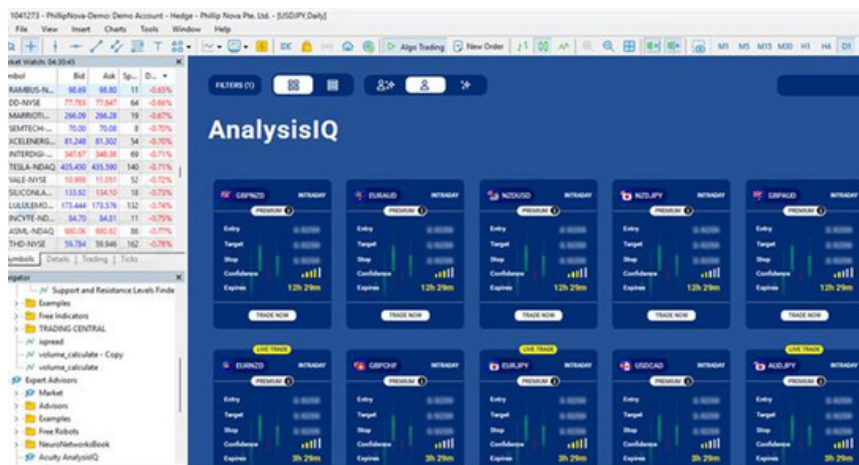


10. Select the 'Common' tab and check the box "Allow Algo Trading"



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11. Your download is now complete. You can start utilising Acuity Signal Centre to generate trade ideas.



To uninstall the expert advisors, there are 2 options available:

1. Run the installer and follow the on-screen procedure. At the last step, the EA will be removed.
2. Go to Add/Remove program in your control panel and find 'Acuity Trading EA for MT5' option in the list and uninstall.

TROUBLESHOOT GUIDE

Error message occurs while running the installer

Possible Reason

If you have an older installation of the expert advisor, those files might have become corrupt and prevent an updated installer to successfully complete the process.

Resolution Steps

1. Uninstall the expert advisor following the steps outlined above
2. Run the installer again

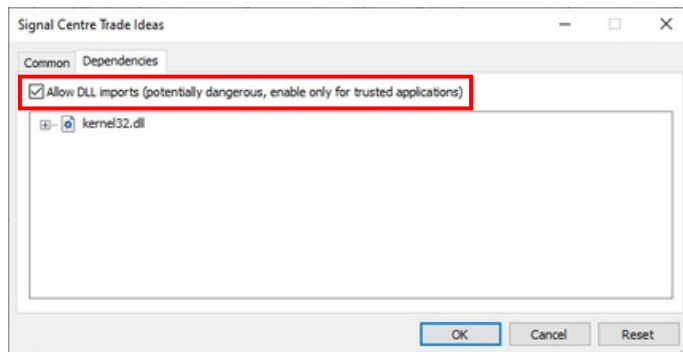
After installing and attaching the EA to a chart, the EA does not load, and no error message is displayed

Possible Reason

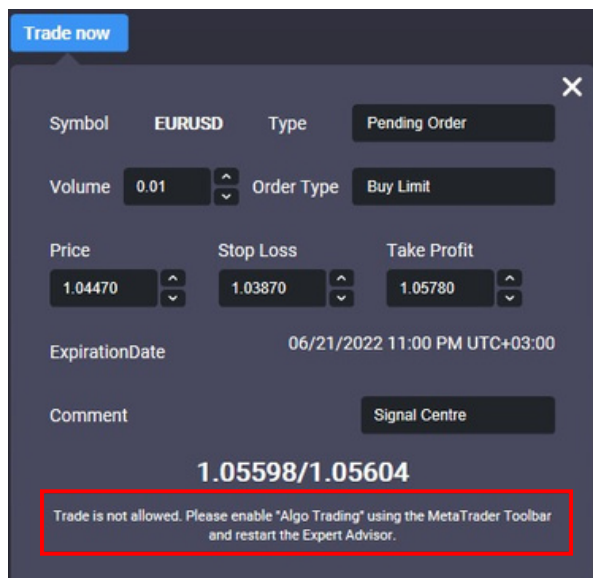
The EAs loading the widgets uses external scripts and DLLs, and this option may be disabled during the earlier download step.

Resolution Steps

Reattach the EA to the charts and ensure that the box 'AllowDLL imports' is checked



Error message appears when placing trades identified by Acuity Signal Centre



Resolution Steps

Enable "Algo Trading" in your toolbar and reattach the EA to your charts

