TERMS & CONDITIONS



(1)BTS THE CITY – Onboard the Tall Ship

• **Ticket Validity**: Tickets are valid from 16 December 2026 to 22 December 2026 and are valid only for the date and time printed on the ticket.
• **Refunds**: No refund will be provided for no-shows, late arrivals or unused portions of the experience. No-shows will automatically invalidate the ticket. Tickets that have been altered or tampered with will be considered void. Tickets are not for resale or touting purposes. A full refund will only be provided if Tall Ship Adventures cancels the experience and is unable to offer an alternative date or reschedule the booking.
• **Changes & Transfers**: Tickets are transferable and may be changed up to 24 hours before the scheduled time, subject to availability of the requested date and time.
• **Check-in**: Passengers must present themselves at the ticketing counter at least 10 minutes before the scheduled time. Failure to do so will be considered a "no-show", and the ticket will be deemed invalid.
• **Children**: All children must be supervised by a responsible adult at a ratio of at least 1 adult to 2 children at all times and must comply with all safety requirements.
• **Liability Waiver**: Parents or legal guardians of children under 4 years old must sign a liability waiver. Parents must closely observe the infants whereabouts and ensure that the infant wears a harness that is always tethered to a parent. You may bring your own baby harness or purchase one from us which are subject to availability.
• **Footwear**: As is customary when boarding yachts, shoes must be removed aboard the Royal Albatross. Guests may wear soft-soled deck shoes, or go in stocking feet or bare feet.
• **Safety**: Life jackets, including child sizes, life rings and flotation devices are provided onboard. Guests must comply with all passenger safety rules and follow the instructions of the Captain and crew at all times. Boarding may be refused, or a guest may be removed from the vessel, for safety or conduct reasons without refund. Guests must not board while intoxicated.
• **Weather**: This is a rain-or-shine event. Operations may be adjusted or suspended if conditions are deemed unsafe by the Captain.
• **Smoking**: Smoking is permitted only at the designated smoking area and is strictly prohibited in all other areas of the vessel.
• **Outside Food & Beverages**: Outside food and beverages are strictly prohibited.
• **Toilet Facilities**: Toilet facilities are not available aboard the Royal Albatross. Guests are advised to use the restroom before boarding.
• **Alcohol**: The sale and consumption of alcohol, where available, is restricted to guests aged 18 and above, subject to applicable laws and venue policies. Valid identification may be required.

• **Photography & Video**: Photography and video recording may take place during the event for publicity and promotional purposes, unless written notice is provided to Tall Ship Adventures prior to the event.
• **Good to Know**: The Royal Albatross remains stationary throughout the experience. Guests may leave the vessel at their convenience, subject to the Captain and crew's instructions and applicable safety procedures.

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TERMS & CONDITIONS



(2) BTS THE CITY – Ride the Wave

• **Ticket Validity**: Tickets are valid from 16 December 2026 to 22 December 2026 and are valid only for the date and time printed on the ticket.
• **Refunds**: No refund will be provided for no-shows, late arrivals or unused portions of the experience. No-shows will automatically invalidate the ticket. Tickets that have been altered or tampered with will be considered void. Tickets are not for resale or touting purposes. A full refund will only be provided if Tall Ship Adventures cancels the experience and is unable to offer an alternative date or reschedule the booking.
• **Changes & Transfers**: Tickets are transferable and may be changed up to 24 hours before the scheduled time, subject to availability of the requested date and time.
• **Check-in**: Passengers must present themselves at the ticketing counter at least 10 minutes before the scheduled time. Failure to do so will be considered a "no-show", and the ticket will be deemed invalid.
• **Children**: All children must be always supervised by a responsible adult at a ratio of at least 1 adult to 2 children and must comply with all safety requirements. Children between 8 and 12 years old are recommended to sit in the middle row between adults. Children under 8 years old must sit in the middle row between adults and wear the provided life jacket. Younger children may be permitted at the Captain's discretion; however, children should be at least 4 years old.
• **Liability Waiver**: Parents or legal guardians of children under 4 years old must sign a liability waiver. Parents must closely observe the infants whereabouts and ensure that the infant wears a harness that is always tethered to a parent. You may bring your own baby harness or purchase one from us which are subject to availability.
• **Footwear**: Suitable flat, non-marking footwear must be worn.
• **Sailing Conditions**: Sailing times and routes are subject to weather conditions, sea conditions and operational requirements.
• **Safety Equipment**: Life jackets, including child sizes, life rings and flotation devices are provided onboard.
• **Capacity**: Maximum capacity is up to 50 passengers per boat.
• **Weather**: Operations may continue during rainy weather.
• **Thunderstorms & Unsafe Conditions:** In the event of expected thunderstorms or unsafe conditions, the Captain may suspend sailings until conditions improve.
• **Sea Conditions**: The ride is generally smooth; however, occasional bumps may occur due to vessel wakes and sea conditions.
• **Motion Sickness**: Guests who are prone to motion sickness are advised to take necessary precautions prior to boarding.

• **Toilet Facilities**: Boats do not have toilet facilities. Guests are advised to use nearby restrooms before boarding.
• **Splashes**: Guests may experience light splashes depending on seating and weather conditions. Complimentary raincoats are available upon request.
• **Smoking**: Smoking is strictly prohibited on all vessels.

Eligibility
The experience is not recommended for individuals who:
• Weigh over 130 kg (286 lbs).
• Have serious medical conditions.
• Are under 4 years of age.
• Are elderly or have mobility or health-related concerns that may affect their ability to safely participate.
• Are pregnant or expectant mothers.

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TERMS & CONDITIONS



(3)BTS THE CITY – Dinner on Deck

• **Ticket Validity**: Tickets are valid from 16 December 2026 to 22 December 2026 and are valid only for the date and time printed on the ticket.
• **Refunds**: No refund will be provided for no-shows, late arrivals or unused portions of the experience. No-shows will automatically invalidate the ticket. Tickets that have been altered or tampered with will be considered void. Tickets are not for resale or touting purposes. A full refund will only be provided if Tall Ship Adventures cancels the experience and is unable to offer an alternative date or reschedule the booking.
• **Changes & Transfers**: Tickets are transferable and may be changed up to 24 hours before the scheduled time, subject to availability of the requested date and time.
• **Check-in**: Passengers must present themselves at the ticketing counter at least 30 minutes before the scheduled time. Failure to do so will be considered a "no-show", and the ticket will be deemed invalid.
• **Children**: All children must be supervised by a responsible adult at a ratio of at least 1 adult to 2 children at all times and must comply with all safety requirements.
• **Liability Waiver**: Parents or legal guardians of children under 4 years old must sign a liability waiver. Parents must closely observe the infants whereabouts and ensure that the infant wears a harness that is always tethered to a parent. You may bring your own baby harness or purchase one from us which are subject to availability.
• **Footwear**: As is customary when boarding yachts, shoes must be removed aboard the Royal Albatross. Guests may wear soft-soled deck shoes, or go in stocking feet or bare feet.
• **Safety**: Life jackets, including child sizes, life rings and flotation devices are provided onboard. Guests must comply with all passenger safety rules and follow the instructions of the Captain and crew at all times. Boarding may be refused, or a guest may be removed from the vessel, for safety or conduct reasons without refund. Guests must not board while intoxicated.
• **Weather**: This is a rain-or-shine event. Operations may be adjusted or suspended if conditions are deemed unsafe by the Captain.
• **Smoking**: Smoking is permitted only at the designated smoking area and is strictly prohibited in all other areas of the vessel.
• **Outside Food & Beverages**: Outside food and beverages are strictly prohibited.
• **Alcohol**: The sale and consumption of alcohol, where available, is restricted to guests aged 18 and above, subject to applicable laws and venue policies. Valid identification may be required.
• **Photography & Video**: Photography and video recording may take place during the event for publicity and promotional purposes, unless written notice is provided to Tall Ship Adventures prior to the event.

• **Good to Know**: The Royal Albatross remains stationary throughout the experience. Guests may leave the vessel at their convenience, subject to the Captain and crew's instructions and applicable safety procedures.

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TERMS & CONDITIONS



(4)BTS THE CITY – Cocktail Party on Deck

• **Ticket Validity**: Tickets are valid from 16 December 2026 to 22 December 2026 and are valid only for the date and time printed on the ticket.
• **Refunds**: No refund will be provided for no-shows, late arrivals or unused portions of the experience. No-shows will automatically invalidate the ticket. Tickets that have been altered or tampered with will be considered void. Tickets are not for resale or touting purposes. A full refund will only be provided if Tall Ship Adventures cancels the experience and is unable to offer an alternative date or reschedule the booking.
• **Changes & Transfers**: Tickets are transferable and may be changed up to 24 hours before the scheduled time, subject to availability of the requested date and time.
• **Check-in**: Passengers must present themselves at the ticketing counter at least 30 minutes before the scheduled time. Failure to do so will be considered a “no-show”, and the ticket will be deemed invalid.
• **Children**: Strictly no children are permitted onboard. This is an adults-only event.
• **Footwear**: As is customary when boarding yachts, shoes must be removed aboard the Royal Albatross. Guests may wear soft-soled deck shoes, or go in stocking feet or bare feet.
• **Safety**: Life jackets, including child sizes, life rings and flotation devices are provided onboard. Guests must comply with all passenger safety rules and follow the instructions of the Captain and crew at all times. Boarding may be refused, or a guest may be removed from the vessel, for safety or conduct reasons without refund. Guests must not board while intoxicated.
• **Weather**: This is a rain-or-shine event. Operations may be adjusted or suspended if conditions are deemed unsafe by the Captain.
• **Smoking**: Smoking is permitted only at the designated smoking area and is strictly prohibited in all other areas of the vessel.
• **Outside Food & Beverages**: Outside food and beverages are strictly prohibited.
• **Alcohol**: The sale and consumption of alcohol, where available, is restricted to guests aged 18 and above, subject to applicable laws and venue policies. Valid identification may be required.
• **Photography & Video**: Photography and video recording may take place during the event for publicity and promotional purposes, unless written notice is provided to Tall Ship Adventures prior to the event.
• **Good to Know**: The Royal Albatross remains stationary throughout the experience. Guests may leave the vessel at their convenience, subject to the Captain and crew’s instructions and applicable safety procedures.

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